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|------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>LICENSEE</b>                                      | CVH (No. 11) LP by its general partner, Southbridge Care Homes<br>(a limited partnership, by its general partner, Southbridge Health Care GP Inc.)                                                                |
| <b>LICENSEE PHONE #</b>                              | 519-621-8886                                                                                                                                                                                                      |
| <b>LICENSEE EMAIL ADDRESS</b>                        | contact@southbridgecare.com                                                                                                                                                                                       |
| <b>LTC HOME ADDRESS</b>                              | 399 Bob Street, Lucknow, ON N0G 2H0                                                                                                                                                                               |
| <b>LTC PHONE #</b>                                   | 519-528-2820                                                                                                                                                                                                      |
| <b># OF BEDS</b>                                     | 61                                                                                                                                                                                                                |
| <b>EXECUTIVE DIRECTOR</b>                            | Lisa Stroeder, lstroeder@southbridgecare.com                                                                                                                                                                      |
| <b>DIRECTOR OF CARE</b>                              | Sarah Inglis, singlis@southbridgecare.com                                                                                                                                                                         |
| <b>IPAC LEAD</b>                                     | Cathy Lane, clane@southbridgecare.com                                                                                                                                                                             |
| <b>VISITOR POLICY</b>                                | <a href="https://pinecrestmanorltc.ca/wp-content/uploads/sites/63/2026/01/16.1-Visitors-Policy-ENGLISH.pdf">https://pinecrestmanorltc.ca/wp-content/uploads/sites/63/2026/01/16.1-Visitors-Policy-ENGLISH.pdf</a> |
| <b>LONG-TERM CARE FAMILY SUPPORT AND ACTION LINE</b> | 1-866-434-0144                                                                                                                                                                                                    |