

| LICENSEE   | CVH (No. 11) LP by its general partner, Southbridge Care Homes  |
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|  | (a limited partnership, by its general partner, Southbridge Health Care GP<br>Inc.)                     |
| LICENSEE PHONE #                                 | 519-621-8886  |
| LICENSEE EMAIL ADDRESS                           | contact@southbridgecare.com   |
| LTC HOME ADDRESS                                 | 399 Bob Street, Lucknow, ON NOG 2H0   |
| LTC PHONE #                                      | 519-528-2820  |
| # OF BEDS  | 61  |
| EXECUTIVE DIRECTOR                               | Lisa Stroeder, lstroeder@southbridgecare.com  |
| DIRECTOR OF CARE                                 | London Clarke, Iclarke@southbridgecare.com  |
| IPAC LEAD  | Cathy Lane, clane@southbridgecare.com   |
| VISITOR POLICY                                   | <u>https://pinecrestmanorltc.ca/wp-</u><br>content/uploads/sites/63/2025/01/16.1-Visitors-Policy1st.pdf |
| LONG-TERM CARE FAMILY<br>SUPPORT AND ACTION LINE | 1-866-434-0144  |