



<b>LICENSEE</b>	CVH (No. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)
<b>LICENSEE PHONE #</b>	519-621-8886
<b>LICENSEE EMAIL ADDRESS</b>	contact@southbridgecare.com
<b>LTC HOME ADDRESS</b>	399 Bob Street, Lucknow, ON N0G 2H0
<b>LTC PHONE #</b>	519-528-2820
<b># OF BEDS</b>	61
<b>EXECUTIVE DIRECTOR</b>	Lisa Stroeder, lstroeder@southbridgecare.com
<b>DIRECTOR OF CARE</b>	Cathy Lane, clane@southbridgecare.com - INTERIM
<b>IPAC LEAD</b>	Cathy Lane, clane@southbridgecare.com
<b>VISITOR POLICY</b>	<a href="https://pinecrestmanorltc.ca/wp-content/uploads/sites/63/2025/01/16.1-Visitors-Policy1st.pdf">https://pinecrestmanorltc.ca/wp-content/uploads/sites/63/2025/01/16.1-Visitors-Policy1st.pdf</a>
<b>LONG-TERM CARE FAMILY SUPPORT AND ACTION LINE</b>	1-866-434-0144